



10 September, 2009

## Important Notice to Customers

Dear Customer,

Please note that, as permitted by RBI, the following changes are being put in place with effect from October 15, 2009 in respect of transactions executed by IDBI Bank customers on other bank ATMs:-

1. All Savings Account customers will be permitted **5 cash withdrawal transactions (or such higher number as is permitted as per the features of the account type)** free of charge in a month on other bank ATMs. All subsequent transactions during the month will be charged at the rate of Rs.20 per transaction.
2. All Current Account customers will be charged for **all cash withdrawal transactions** at other bank ATMs at the rate of Rs.20 per transaction.
3. While using other bank ATMs, customers may be able to withdraw a maximum of Rs.10,000 per transaction.

For any further clarifications, please contact us at our toll free numbers:

1-800-22-1070(for BSNL/MTNL) & 1-800-200-1947(for all other operators) or your nearest IDBI Bank branch.